

# MOUNTAINVIEW

## SAFETY SERVICES LTD.

The health and wellbeing of our workforce and families is, as always, our top Priority. In light of the coronavirus (COVID-19) outbreak that is being reported in numerous parts of the world, we are taking this opportunity to provide you with information on Mountainview Safety Services response to the situation.

**Our expectation is that all our staff will adhere to our protocols – designed to safeguard our operations and prevent the spread of the virus.**

Effective immediately we are implementing the following guidelines for our field staff consistent with the risk assessment for Covid-19 from the [Public Health Agency of Canada \(PHAC\)](#).

- **MSS is Prohibiting all Field Staff from any MSS work locations if any of the following apply:**
  - Anyone who has had symptoms of Covid-19 in the last 14 days.
    - Symptoms include
      - Fever (over 38°C)
      - Dry Cough
      - Difficulty Breathing
      - Aches/Pain
      - Diarrhea
      - Conjunctivitis
      - Headache
      - Loss of Taste or Smell
      - Rash on Skin
      - Discoloration of Fingers or Toes
  - Anyone directed by Public Health to self isolate.
  
- **Anyone returning from international travel or exposed to a family member that has traveled internationally will self-isolate for 14 days prior to returning to any MSS location.**
  - The number of countries reporting cases of COVID-19 has been steadily increasing, and on March 11, 2020, the World Health Organization (WHO) declared the COVID-19 outbreak to be a [pandemic](#). This means the outbreak is now considered to be worldwide.
  - The Public Health Agency of Canada is recommending that travellers avoid all non-essential travel outside of Canada.
  - **In addition, if you return from Italy, Iran, or Hubei province (China) you will be asked to contact the public health authority in the province or territory where you live or are staying within 24 hours of arriving in Canada and to provide your contact information.**
    - Government of Canada novel coronavirus information line: 1-833-784-4397
    - If you develop a **fever, cough or difficulty breathing** Immediately call a health care professional or public health authority and:
      - describe your symptoms and travel history
      - follow their instructions carefully
  - If you have been diagnosed with the flu or another respiratory illness, you should NOT respond to work on MSS sites until you have been asymptomatic for 24 hours.

- **All Personnel will be subject to screening and wellness protocols by MSS.**
  - **Will be subject to a pre-screen questionnaire prior to arriving at the MSS office.**
  - **Will be required to complete a daily health check completed on the MSS Tablet.**
    - Review the list of symptoms and potential exposure questions.
    - Complete the daily health check.
    - If you have any of the symptoms or potential exposures listed on the health check, do not proceed to the workplace.
- All employees are required to wear masks at the workplace in any location where they are in a shared space with other workers or members of the public.
  - Includes:
    - Trucks when traveling with a passenger
    - On site Shacks
    - Accommodations (Other than Person Room)
      - Camp
      - Hotel
      - Crew Houses
    - Fuel Stations
    - Etc.
- Personnel are encouraged to take preventative actions
  - Wash your hands often, and always after coughing, sneezing, or blowing your nose.
  - Wash with soap and water for at least 20 seconds, or, if soap and water are not available, use an alcohol-based hand sanitizer.
  - Avoid touching your eyes, nose, and mouth with unwashed hands.
  - Avoid close contact with people who are sick.
  - Clean and disinfect frequently touched objects and surfaces.
- Personnel may be subject to screening and wellness protocols on MSS and our Prime contractor locations.

In addition, rather than rely on unregulated social media sources and news, it is important to get updates on coronavirus through credible sources such as:

- [The Government Of Canada](#)
- [BC Centre for Disease Control \(CDC\)](#)
- [The World Health Organization \(WHO\)](#)
- [WorkSafeBC](#)

We will continue to monitor this evolving situation and update you as required. Thank you for your attention to this important matter.

Ried Klein – Patterson  
 Director of Office Operations

November 25, 2020